

OWNER'S MANUAL



Heat Pump Air To Air Split Air Conditioner ICY II Series



MODELS: CH-S09FTXTB2S-W
CH-S12FTXTB2S-W
CH-S18FTXTB2S-W
CH-S24FTXTB2S-W

For proper operation, please read and keep this manual carefully.

Designed by Cooper&Hunter International Corporation, Oregon, USA
www.cooperandhunter.com

Content

Operation Notices

Precautions.....	1
Parts Name.....	6

Screen Operation Guide

Buttons on remote controller.....	7
Introduction for icons on display screen.....	7
Introduction for buttons on remote controller.....	8
Function introduction for combination buttons.....	11
Operation guide.....	13
Replacement of batteries in remote controller.....	13
Emergency operation.....	14

Maintenance

Clean and Maintenance.....	14
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Malfunction

Malfunction analysis.....	17
---------------------------	----

Installation Notice

Installation dimension diagram.....	21
Tools for installation.....	22
Selection of installation location.....	22
Requirements for electric connection.....	23

Installation

Installation of indoor unit.....	24
Installation of outdoor unit.....	29
Vacuum pumping.....	32
Leakage detection.....	32
Check after installation.....	33

Test and operation

Test operation.....	33
---------------------	----

Attachment

Configuration of connection pipe.....	34
Pipe expanding method.....	36

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

Children should be supervised to ensure that they do not play with the appliance.



This marking indicates that this product should not be disposed with other household wastes throughout the EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. To return your used device, please use the return and collection systems or contact the retailer where the product was purchased. They can take this product for environmental safe recycling.

Explanation of Symbols



DANGER

Indicates a hazardous situation that, if not avoided, will result in death or serious injury.



WARNING

Indicates a hazardous situation that, if not avoided, could result in death or serious injury.



CAUTION

Indicates a hazardous situation that, if not avoided, may result in minor or moderate injury.

NOTICE

Indicates important but not hazard-related information, used to indicate risk of property damage.



Indicates a hazard that would be assigned a signal word **WARNING** or **CAUTION**.

Precautions



WARNING

Operation and Maintenance

- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.
- Children shall not play with the appliance.
- Cleaning and user maintenance shall not be made by children without supervision.
- Do not connect air conditioner to multi-purpose socket. Otherwise, it may cause fire hazard.
- Do disconnect power supply when cleaning air conditioner. Otherwise, it may cause electric shock.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not wash the air conditioner with water to avoid electric shock.
- Do not spray water on indoor unit. It may cause electric shock or malfunction.
- After removing the filter, do not touch fins to avoid injury.
- Do not use fire or hair dryer to dry the filter to avoid deformation or fire hazard.

Precautions



WARNING

- Maintenance must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Do not repair air conditioner by yourself. It may cause electric shock or damage. Please contact dealer when you need to repair air conditioner.
- Do not extend fingers or objects into air inlet or air outlet. It may cause personal injury or damage.
- Do not block air outlet or air inlet. It may cause malfunction.
- Do not spill water on the remote controller, otherwise the remote controller may be broken.
- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
 - Power cord is overheating or damaged.
 - There's abnormal sound during operation.
 - Circuit break trips off frequently.
 - Air conditioner gives off burning smell.
 - Indoor unit is leaking.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.
- When turning on or turning off the unit by emergency operation switch, please press this switch with an insulating object other than metal.
- Do not step on top panel of outdoor unit, or put heavy objects. It may cause damage or personal injury.

Precautions



WARNING

Attachment

- Installation must be performed by qualified professionals. Otherwise, it may cause personal injury or damage.
- Must follow the electric safety regulations when installing the unit.
- According to the local safety regulations, use qualified power supply circuit and circuit break.
- Do install the circuit break. If not, it may cause malfunction.
- An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
- Including an circuit break with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload.
- Air Conditioner should be properly grounded. Incorrect grounding may cause electric shock.
- Don't use unqualified power cord.
- Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
- Properly connect the live wire, neutral wire and grounding wire of power socket.
- Be sure to cut off the power supply before proceeding any work related to electricity and safety.

Precautions



WARNING

- Do not put through the power before finishing installation.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
- The appliance shall be installed in accordance with national wiring regulations.
- Installation must be performed in accordance with the requirement of NEC and CEC by authorized personnel only.
- The air conditioner is the first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
- The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
- The grounding resistance should comply with national electric safety regulations.
- The appliance must be positioned so that the plug is accessible.
- All wires of indoor unit and outdoor unit should be connected by a professional.
- If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.

Precautions



WARNING

- For the air conditioner with plug, the plug should be reachable after finishing installation.
- For the air conditioner without plug, an circuit break must be installed in the line.
- If you need to relocate the air conditioner to another place, only the qualified person can perform the work. Otherwise, it may cause personal injury or damage.
- Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.
- The indoor unit should be installed close to the wall.
- Instructions for installation and use of this product are provided by the manufacturer.

Working temperature range

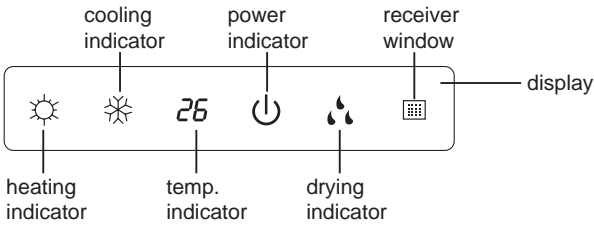
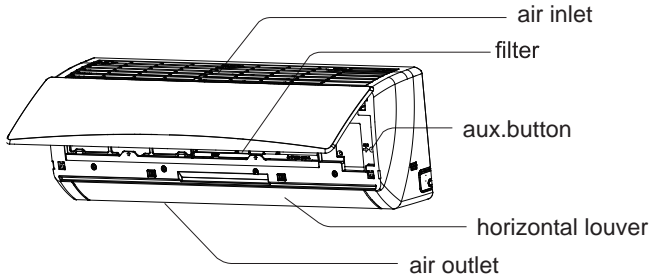
	Indoor side DB/WB(°C)	Outdoor side DB/WB(°C)
Maximum cooling	32/23	43/26
Maximum heating	27/-	24/18

NOTICE:

- The operating temperature range (outdoor temperature) for cooling only unit is $-15^{\circ}\text{C} \sim 48^{\circ}\text{C}$; for heat pump unit is $-30^{\circ}\text{C} \sim 24^{\circ}\text{C}$.

Parts Name

Indoor Unit

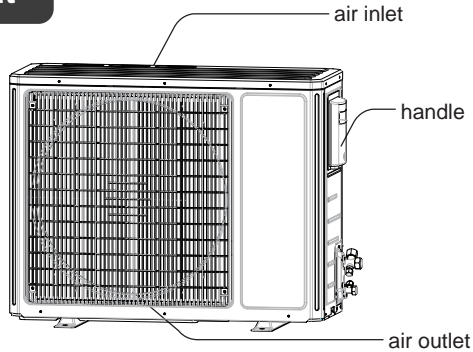


(Display content or position may be different from above graphics, please refer to actual products)



remote control

Outdoor Unit



NOTICE:

Actual product may be different from above graphics, please refer to actual products.

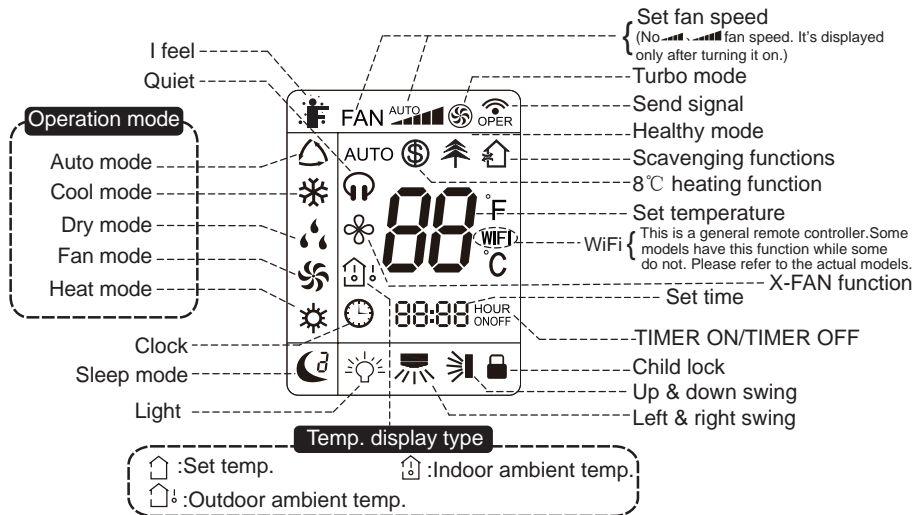
Buttons on remote controller

Notice: This is a general remote controller. Some models have this function while some do not. Please refer to the actual models.



- 1 ON/OFF
Press it to start or stop operation.
- 2 - : Press it to decrease temperature setting.
- 3 + : Press it to increase temperature setting.
- 4 MODE
Press it to select operation mode (AUTO/COOL/DRY/FAN/HEAT).
- 5 FAN
Press it to set fan speed.
- 6 SWING
Press it set swing angle.
- 7 I FEEL
- 8 : Press it to set HEALTH or AIR function.
- 9 SLEEP
- 10 TEMP
- 11 QUIET
Press it to set QUIET function.
- 12 CLOCK
Press it set clock.
- 13 T-ON | T-OFF
Press it to set auto-off/auto-on timer.
- 14 TURBO
- 15 LIGHT
Press it to turn on/off the light.
- 16 X-FAN

Introduction for icons on display screen



Introduction for buttons on remote controller

1 ON/OFF :

Press this button to turn on the unit .Press this button again to turn off the unit.

2 —

Press this button to decrease set temperature. Holding it down above 2 seconds rapidly decreases set temperature. In AUTO mode, set temperature is not adjustable.

3 + :

Press this button to increase set temperature.Holding it down above 2 seconds rapidly increases set temperature. In AUTO mode, set temperature is not adjustable.

4 MODE :

Each time you press this button,a mode is selected in a sequence that goes from AUTO, COOL,DRY, FAN,and HEAT *, as the following:

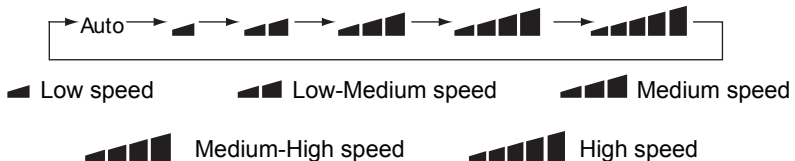


*Note:Only for models with heating function.

After energization, AUTO mode is defaulted. In AUTO mode, the set temperature will not be displayed on the LCD, and the unit will automatically select the suitable operation mode in accordance with the room temperature to make indoor room comfortable.

5 FAN :

This button is used for setting Fan Speed in the sequence that goes from AUTO, , , to , then back to Auto.



6 SWING:

Press this button to set up &down swing angle, which circularly changes as below:



This remote controller is universal . If any command , or is sent out, the unit will carry out the command as

indicates the guide louver swings as:







7 I FEEL:




Press this button to turn on I FEEL function. The unit automatically adjust temperature according to the sensed temperature. Press this button again to cancel I FEEL function.

Introduction for buttons on remote controller

8

Press this button to achieve the on and off of healthy and scavenging functions in operation status. Press this button for the first time to start scavenging function; LCD displays "". Press the button for the second time to start healthy and scavenging functions simultaneously; LCD displays "" and "". Press this button for the third time to quit healthy and scavenging functions simultaneously. Press the button for the fourth time to start healthy function; LCD display "". Press this button again to repeat the operation above.

9 SLEEP:

- Press this button, can select Sleep 1 (), Sleep 2 (), Sleep 3 () and cancel the Sleep, circulate between these, after electrified, Sleep Cancel is defaulted.
- Sleep 1 is Sleep mode 1, in Cool, Dehumidify modes: sleep status after run for one hour, the main unit setting temperature will increase 1 °C, setting temperature increased 2 °C, the unit will run at this setting temperature; In Heat mode: sleep status after run for one hour, the setting temperature will decrease 1 °C, 2 hours, setting temperature will decrease 2 °C, then the unit will run at this setting temperature.
- Sleep 2 is sleep mode 2, that is air conditioner will run according to the presetting a group of sleep temperature curve.
- Sleep 3- the sleep curve setting under Sleep mode by DIY:
 - (1) Under Sleep 3 mode, press "Turbo" button for a long time, remote control enters into user individuation sleep setting status, at this time, the time of remote control will display "1hour", the setting temperature "88" will display the corresponding temperature of last setting sleep curve and blink (The first entering will display according to the initial curve setting value of original factory);
 - (2) Adjust "+" and "-" button, could change the corresponding setting temperature, after adjusted, press "Turbo" button for confirmation;
 - (3) At this time, 1hour will be automatically increased at the timer position on the remote control, (that are "2hours" or "3hours" or "8hours"), the place of setting temperature "88" will display the corresponding temperature of last setting sleep curve and blink;
 - (4) Repeat the above step (2) ~ (3) operation, until 8hours temperature setting finished, sleep, curve setting finished, at this time, the remote control will resume the original timer display; temperature display will resume to original setting temperature.
- Sleep3- the sleep curve setting under Sleep mode by DIY could be inquired:

The user could accord to sleep curve setting method to inquire the presetting sleep curve, enter into user individuation sleep setting status, but do not change the temperature, press "Turbo" button directly for confirmation. Note: In the above presetting or enquiry procedure, if continuously within 10s, there is no button pressed, the sleep curve setting within 10s, there is no button pressed, the sleep curve setting status will be automatically quit and resume to display the original displaying. In the presetting or enquiry procedure, press "ON/OFF" button, "Mode" button, "Timer" button or "Sleep" button, the sleep curve setting or enquiry status will quit similarly.

Introduction for buttons on remote controller

10 TEMP:

Press this button, could select displaying the indoor setting temperature or indoor ambient temperature. When the indoor unit firstly power on it will display the setting temperature, if the temperature's displaying status is changed from other status to "🌡️", displays the ambient temperature, 3s later or within 3s, it receives other remote control signal that will return to display the setting temperature. if the users haven't set up the temperature displaying status, that will display the setting temperature.

11 QUIET:

Press this button, the Quiet status is under the Auto Quiet mode (display "🔇" signal) and Quiet mode (display "🔇" signal) and Quiet OFF (there is no signal of "🔇" displayed), after powered on, the Quiet OFF is defaulted.

12 CLOCK :

Press CLOCK button, blinking ⌚ . Within 5 seconds, pressing + or - button adjusts the present time. Holding down either button above 2 seconds increases or decreases the time by 1 minute every 0.5 second and then by 10 minutes every 0.5 second. During blinking after setting, press CLOCK button again to confirm the setting, and then ⌚ will be constantly displayed.

13 T-ON | T-OFF :

Press T-ON button to initiate the auto-ON timer. To cancel the auto-timer program, simply press this button again.

After press of this button, ⌚ disappears and "ON" blinks. 00:00 is displayed for ON time setting. Within 5 seconds, press + or - button to adjust the time value. Every press of either button changes the time setting by 1 minute. Holding down either button rapidly changes the time setting by 1 minute and then 10 minutes. Within 5 Seconds after setting, press TIMER ON button to confirm.

Press T-OFF button to initiate the auto-off timer. To cancel the auto-timer program, simply press the button again. TIMER OFF setting is the same as TIMER ON.

14 TURBO:

Press this button to activate / deactivate the Turbo function which enables the unit to reach the preset temperature in the shortest time. In COOL mode, the unit will blow strong cooling air at super high fan speed. In HEAT mode, the unit will blow strong heating air at super high fan speed.

15 LIGHT:

Press LIGHT button to turn on the display's light and press this button again to turn off the display's light. If the light is turned on, 💡 is displayed. If the light is turned off, 💡 disappears.

16 X-FAN:

Pressing X-FAN button in COOL or DRY mode, the icon 🌀 is displayed and the indoor fan will continue operation for 2 minutes in order to dry the indoor unit even though you have turned off the unit.

After energization, X-FAN OFF is defaulted. X-FAN is not available in AUTO, FAN or HEAT mode.

Function introduction for combination buttons

Energy-saving function

Under cooling mode, press "TEMP" and "CLOCK" buttons simultaneously to start up or turn off energy-saving function. When energy-saving function is started up, "SE" will be shown on remote controller, and air conditioner will adjust the set temperature automatically according to ex-factory setting to reach to the best energy-saving effect. Press "TEMP" and "CLOCK" buttons simultaneously again to exit energy-saving function.

Note:

- Under energy-saving function, fan speed is defaulted at auto speed and it can't be adjusted.
- Under energy-saving function, set temperature can't be adjusted. Press "TURBO" button and the remote controller won't send signal.
- Sleep function and energy-saving function can't operate at the same time. If energy-saving function has been set under cooling mode, press sleep button will cancel energy-saving function. If sleep function has been set under cooling mode, start up the energy-saving function will cancel sleep function.

8°C heating function

Under heating mode, press "TEMP" and "CLOCK" buttons simultaneously to start up or turn off 8°C heating function. When this function is started up, "Ⓔ" and "8°C" will be shown on remote controller, and the air conditioner keep the heating status at 8°C. Press "TEMP" and "CLOCK" buttons simultaneously again to exit 8°C heating function.

Note:

- Under 8°C heating function, fan speed is defaulted at auto speed and it can't be adjusted.
- Under 8°C heating function, set temperature can't be adjusted. Press "TURBO" button and the remote controller won't send signal.
- Sleep function and 8°C heating function can't operate at the same time. If 8°C heating function has been set under cooling mode, press sleep button will cancel 8°C heating function. If sleep function has been set under cooling mode, start up the 8°C heating function will cancel sleep function.
- Under °F temperature display, the remote controller will display 46 °F heating.

Child lock function

Press "▲" and "▼" simultaneously to turn on or turn off child lock function. When child lock function is on, "🔒" icon is displayed on remote controller. If you operate the remote controller, the "🔒" icon will blink three times without sending signal to the unit.

Function introduction for combination buttons

Temperature display switchover function

Under OFF status, press "▼" and "MODE" buttons simultaneously to switch temperature display between °C and °F .

WIFI Function

Press "MODE" and "TURBO" button simultaneously to turn on or turn off WIFI function. When WIFI function is turned on, the "**WiFi**" icon will be displayed on remote controller; Long press "MODE" and "TURBO" buttons simultaneously for 10s, remote controller will send WIFI reset code and then the WIFI function will be turned on. WIFI function is defaulted ON after energization of the remote controller.

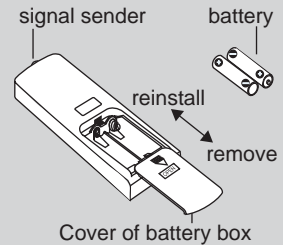
- This function is only available for some models.

Operation guide

1. After putting through the power, press "ON/OFF" button on remote controller to turn on the air conditioner.
2. Press "MODE" button to select your required mode: AUTO, COOL, DRY, FAN, HEAT.
3. Press "▲" or "▼" button to set your required temperature. (Temperature can't be adjusted under auto mode).
4. Press "FAN" button to set your required fan speed: auto, low speed, low-medium speed, medium speed, medium-high speed, high speed.
5. Press "↻" button to select fan blowing angle.

Replacement of batteries in remote controller

1. Press the back side of remote controller marked with "OPEN", as shown in the fig, and then push out the cover of battery box along the arrow direction.
2. Replace two 7# (AAA 1.5V) dry batteries, and make sure the position of "+" polar and "-" polar are correct.
3. Reinstall the cover of battery box.

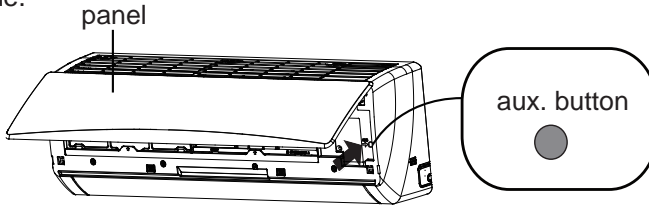


NOTICE

- During operation, point the remote control signal sender at the receiving window on indoor unit.
- The distance between signal sender and receiving window should be no more than 8m, and there should be no obstacles between them.
- Signal may be interfered easily in the room where there is fluorescent lamp or wireless telephone; remote controller should be close to indoor unit during operation.
- Replace new batteries of the same model when replacement is required.
- When you don't use remote controller for a long time, please take out the batteries.
- If the display on remote controller is fuzzy or there's no display, please replace batteries.

Emergency operation

If remote controller is lost or damaged, please use auxiliary button to turn on or turn off the air conditioner. The operation in details are as below: As shown in the fig. Open panel, press aux. button to turn on or turn off the air conditioner. When the air conditioner is turned on, it will operate under auto mode.



WARNING:

Use insulated object to press the auto button

Clean and Maintenance



WARNING

- Turn off the air conditioner and disconnect the power before cleaning the air conditioner to avoid electric shock.
- Do not wash the air conditioner with water to avoid electric shock.
- Do not use volatile liquid to clean the air conditioner.

Clean surface of indoor unit

When the surface of indoor unit is dirty, it is recommended to use a soft dry cloth or wet cloth to wipe it.

NOTICE:

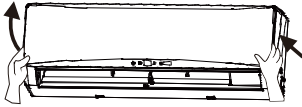
- Do not remove the panel when cleaning it.

Clean and Maintenance

Clean filter

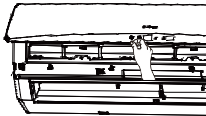
1 Open panel

Pull out the panel to a certain angle as shown in the fig.



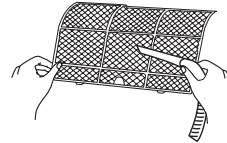
2 Remove filter

Remove the filter as indicated in the fig.



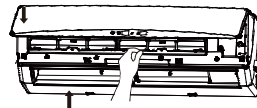
3 Clean filter

- Use dust catcher or water to clean the filter.
- When the filter is very dirty, use the water (below 45°C) to clean it, and then put it in a shady and cool place to dry.



4 Install filter

Install the filter and then close the panel cover tightly.



WARNING

- The filter should be cleaned every three months. If there is much dust in the operation environment, clean frequency can be increased.
- After removing the filter, do not touch fins to avoid injury.
- Do not use fire or hair dryer to dry the filter to avoid deformation or fire hazard.

Clean and Maintenance

NOTICE: Checking before use-season

1. Check whether air inlets and air outlets are blocked.
2. Check whether air switch, plug and socket are in good condition.
3. Check whether filter is clean.
4. Check whether mounting bracket for outdoor unit is damaged or corroded.
If yes, please contact dealer.
5. Check whether drainage pipe is damaged.

NOTICE: Checking after use-season

1. Disconnect power supply.
2. Clean filter and indoor unit's panel.
3. Check whether mounting bracket for outdoor unit is damaged or corroded.
If yes, please contact dealer.

Notice for recovery

1. Many packing materials are recyclable materials.
Please dispose them in appropriate recycling unit.
2. If you want to dispose the air conditioner, please contact local dealer or consultant service center for the correct disposal method.

Malfunction analysis

General phenomenon analysis

Please check below items before asking for maintenance. If the malfunction still can't be eliminated, please contact local dealer or qualified professionals.

Phenomenon	Check items	Solution
Indoor unit can't receive remote controller's signal or remote controller has no action.	<ul style="list-style-type: none"> Whether it's interfered severely (such as static electricity, stable voltage)? 	<ul style="list-style-type: none"> Pull out the plug. Reinsert the plug after about 3min, and then turn on the unit again.
	<ul style="list-style-type: none"> Whether remote controller is within the signal receiving range? 	<ul style="list-style-type: none"> Signal receiving range is 8m.
	<ul style="list-style-type: none"> Whether there are obstacles? 	<ul style="list-style-type: none"> Remove obstacles.
	<ul style="list-style-type: none"> Whether remote controller is pointing at the receiving window? 	<ul style="list-style-type: none"> Select proper angle and point the remote controller at the receiving window on indoor unit.
	<ul style="list-style-type: none"> Is sensitivity of remote controller low; fuzzy display and no display? 	<ul style="list-style-type: none"> Check the batteries. If the power of batteries is too low, please replace them.
	<ul style="list-style-type: none"> No display when operating remote controller? 	<ul style="list-style-type: none"> Check whether remote controller appears to be damaged. If yes, replace it.
	<ul style="list-style-type: none"> Fluorescent lamp in room? 	<ul style="list-style-type: none"> Take the remote controller close to indoor unit. Turn off the fluorescent lamp and then try it again.
No air emitted from indoor unit	<ul style="list-style-type: none"> Air inlet or air outlet of indoor unit is blocked? 	<ul style="list-style-type: none"> Eliminate obstacles.
	<ul style="list-style-type: none"> Under heating mode, indoor temperature is reached to set temperature? 	<ul style="list-style-type: none"> After reaching to set temperature, indoor unit will stop blowing out air.
	<ul style="list-style-type: none"> Heating mode is turned on just now? 	<ul style="list-style-type: none"> In order to prevent blowing out cold air, indoor unit will be started after delaying for several minutes, which is a normal phenomenon.

Malfunction analysis

Phenomenon	Check items	Solution
Air conditioner can't operate	● Power failure?	● Wait until power recovery.
	● Is plug loose?	● Reinsert the plug.
	● Air switch trips off or fuse is burnt out?	● Ask professional to replace air switch or fuse.
	● Wiring has malfunction?	● Ask professional to replace it.
	● Unit has restarted immediately after stopping operation?	● Wait for 3min, and then turn on the unit again.
	● Whether the function setting for remote controller is correct?	● Reset the function.
Mist is emitted from indoor unit's air outlet	● Indoor temperature and humidity is high?	● Because indoor air is cooled rapidly. After a while, indoor temperature and humidity will be decrease and mist will disappear.
Set temperature can't be adjusted	● Unit is operating under auto mode?	● Temperature can't be adjusted under auto mode. Please switch the operation mode if you need to adjust temperature.
	● Your required temperature exceeds the set temperature range?	● Set temperature range: 16°C ~30°C .
Cooling (heating) effect is not good.	● Voltage is too low?	● Wait until the voltage resumes normal.
	● Filter is dirty?	● Clean the filter.
	● Set temperature is in proper range?	● Adjust temperature to proper range.
	● Door and window are open?	● Close door and window.

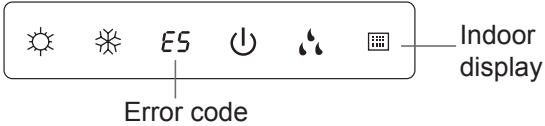
Malfunction analysis

Phenomenon	Check items	Solution
Odours are emitted	<ul style="list-style-type: none">• Whether there's odour source, such as furniture and cigarette, etc.	<ul style="list-style-type: none">• Eliminate the odour source.• Clean the filter.
Air conditioner operates abnormally	<ul style="list-style-type: none">• Whether there's interference, such as thunder, wireless devices, etc.	<ul style="list-style-type: none">• Disconnect power, put back power, and then turn on the unit again.
Outdoor unit has vapor	<ul style="list-style-type: none">• Heating mode is turned on?	<ul style="list-style-type: none">• During defrosting under heating mode, it may generate vapor, which is a normal phenomenon.
"Water flowing" noise	<ul style="list-style-type: none">• Air conditioner is turned on or turned off just now?	<ul style="list-style-type: none">• The noise is the sound of refrigerant flowing inside the unit, which is a normal phenomenon.
Cracking noise	<ul style="list-style-type: none">• Air conditioner is turned on or turned off just now?	<ul style="list-style-type: none">• This is the sound of friction caused by expansion and/or contraction of panel or other parts due to the change of temperature.

Malfunction analysis

Error Code

- When air conditioner status is abnormal, temperature indicator on indoor unit will blink to display corresponding error code. Please refer to below list for identification of error code.



Above indicator diagram is only for reference. Please refer to actual product for the actual indicator and position.

Error code	Troubleshooting
Heating indicator ON 10s OFF 0.5s	Means defrosting status. It's the normal phenomenon.
F1	Please contact qualified professionals for service.
F2	Please contact qualified professionals for service.
C5	Please contact qualified professionals for service.
H6	It can be eliminated after restarting the unit. If not, please contact qualified professionals for service.
JF	Communication malfunction between wifi detection board and main board. When turning off the wifi, this error code won't be displayed.
F0	Please contact qualified professionals for service.

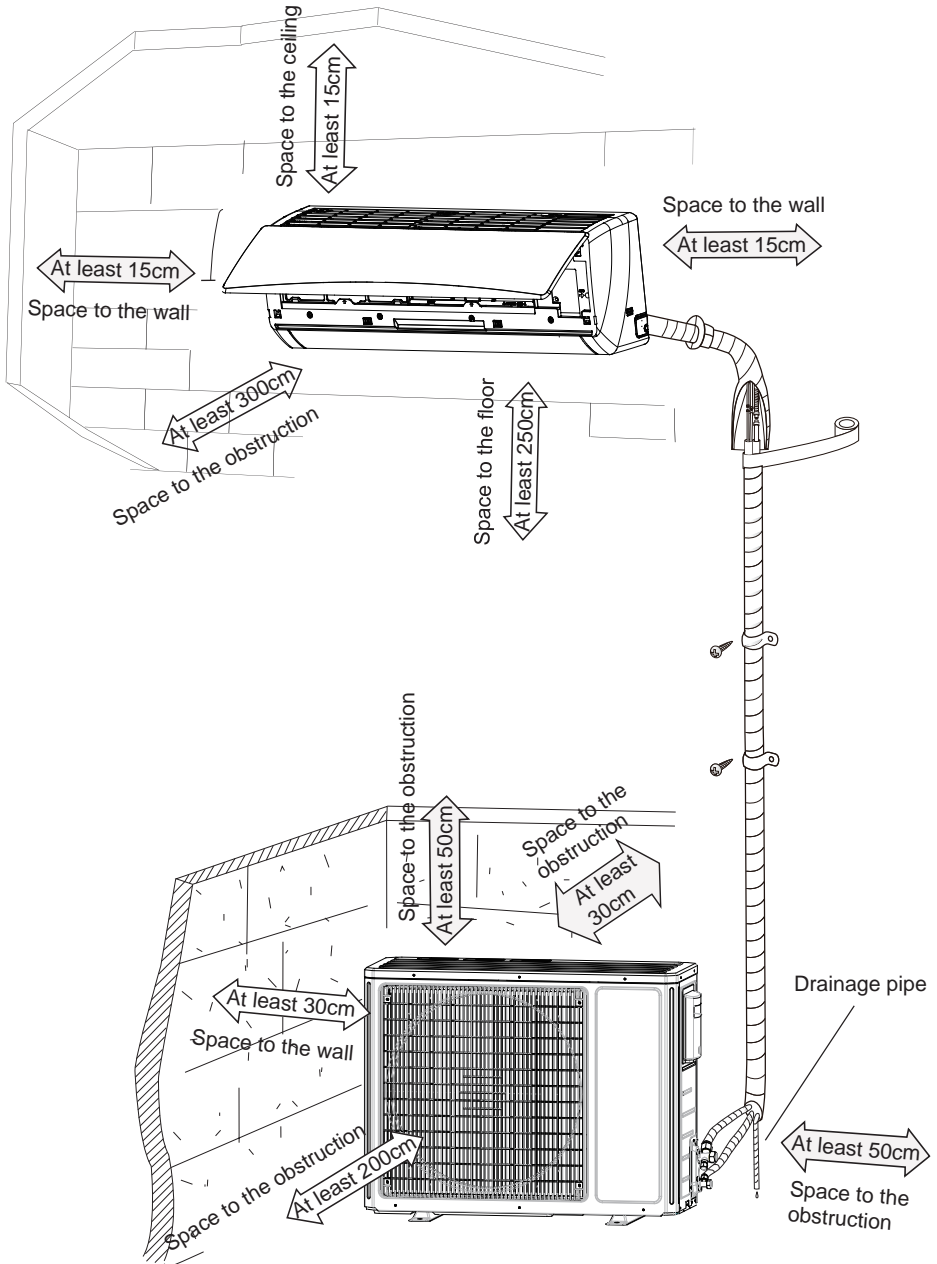
Note: If there're other error codes, please contact qualified professionals for service.



WARNING

- When below phenomenon occurs, please turn off air conditioner and disconnect power immediately, and then contact the dealer or qualified professionals for service.
 - Power cord is overheating or damaged.
 - There's abnormal sound during operation.
 - Air switch trips off frequently.
 - Air conditioner gives off burning smell.
 - Indoor unit is leaking.
- Do not repair or refit the air conditioner by yourself.
- If the air conditioner operates under abnormal conditions, it may cause malfunction, electric shock or fire hazard.

Installation dimension diagram



Tools for installation

1 Level meter	2 Screw driver	3 Impact drill
4 Drill head	5 Pipe expander	6 Torque wrench
7 Open-end wrench	8 Pipe cutter	9 Leakage detector
10 Vacuum pump	11 Pressure meter	12 Universal meter
13 Inner hexagon spanner		14 Measuring tape

Note:

- Please contact the local agent for installation.
- Don't use unqualified power cord.

Selection of installation location

Basic requirement

Installing the unit in the following places may cause malfunction. If it is unavoidable, please consult the local dealer:

1. The place with strong heat sources, vapors, flammable or explosive gas, or volatile objects spread in the air.
2. The place with high-frequency devices (such as welding machine, medical equipment).
3. The place near coast area.
4. The place with oil or fumes in the air.
5. The place with sulfureted gas.
6. Other places with special circumstances.
7. The appliance shall not be installed in the laundry.

Indoor unit

1. There should be no obstruction near air inlet and air outlet.
2. Select a location where the condensation water can be dispersed easily and won't affect other people.
3. Select a location which is convenient to connect the outdoor unit and near the power socket.
4. Select a location which is out of reach for children.
5. The location should be able to withstand the weight of indoor unit and won't increase noise and vibration.
6. The appliance must be installed 2.5m above floor.
7. Don't install the indoor unit right above the electric appliance.
8. Please try your best to keep way from fluorescent lamp.

Outdoor unit

1. Select a location where the noise and outflow air emitted by the outdoor unit will not affect neighborhood.
2. The location should be well ventilated and dry, in which the outdoor unit won't be exposed directly to sunlight or strong wind.
3. The location should be able to withstand the weight of outdoor unit.
4. Make sure that the installation follows the requirement of installation dimension diagram.
5. Select a location which is out of reach for children and far away from animals or plants. If it is unavoidable, please add the fence for safety purpose.

Requirements for electric connection

Safety precaution

1. Must follow the electric safety regulations when installing the unit.
2. According to the local safety regulations, use qualified power supply circuit and air switch.
3. Make sure the power supply matches with the requirement of air conditioner. Unstable power supply or incorrect wiring or malfunction. Please install proper power supply cables before using the air conditioner.
4. Properly connect the live wire, neutral wire and grounding wire of power socket.
5. Be sure to cut off the power supply before proceeding any work related to electricity and safety.
6. Do not put through the power before finishing installation.
7. If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
8. The temperature of refrigerant circuit will be high, please keep the interconnection cable away from the copper tube.
9. The appliance shall be installed in accordance with national wiring regulations.

Grounding requirement

1. The air conditioner is the first class electric appliance. It must be properly grounding with specialized grounding device by a professional. Please make sure it is always grounded effectively, otherwise it may cause electric shock.
2. The yellow-green wire in air conditioner is grounding wire, which can't be used for other purposes.
3. The grounding resistance should comply with national electric safety regulations.
4. The appliance must be positioned so that the plug is accessible.
5. An all-pole disconnection switch having a contact separation of at least 3mm in all poles should be connected in fixed wiring.
6. Including an air switch with suitable capacity, please note the following table. Air switch should be included magnet buckle and heating buckle function, it can protect the circuit-short and overload. (Caution: please do not use the fuse only for protect the circuit)

Air-conditioner	Air switch capacity
09、12、18K	16A
24K	25A

Installation of indoor unit

Step one: choosing installation location

Recommend the installation location to the client and then confirm it with the client.

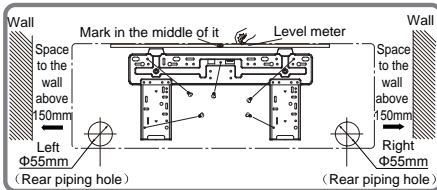
Step two: install wall-mounting frame

1. Hang the wall-mounting frame on the wall; adjust it in horizontal position with the level meter and then point out the screw fixing holes on the wall.
2. Drill the screw fixing holes on the wall with impact drill (the specification of drill head should be the same as the plastic expansion particle) and then fill the plastic expansion particles in the holes.
3. Fix the wall-mounting frame on the wall with tapping screws (ST4.2X25TA) and then check if the frame is firmly installed by pulling the frame. If the plastic expansion particle is loose, please drill another fixing hole nearby.

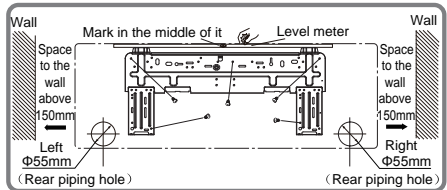
Step three: open piping hole

1. Choose the position of piping hole according to the direction of outlet pipe. The position of piping hole should be a little lower than the wall-mounted frame, shown as below.

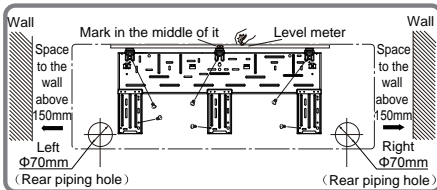
09、12K



18K



24K



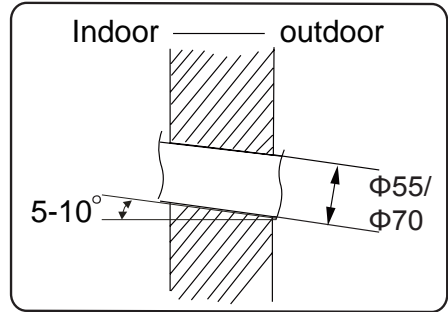
Note: Please select the corresponding installation dimensional drawing according to actual wall-mounted plate.

2. Open a piping hole with the diameter of $\Phi 55/70$ on the selected outlet pipe position. In order to drain smoothly, slant the piping hole on the wall slightly downward to the outdoor side with the gradient of $5\text{-}10^\circ$.

Installation of indoor unit

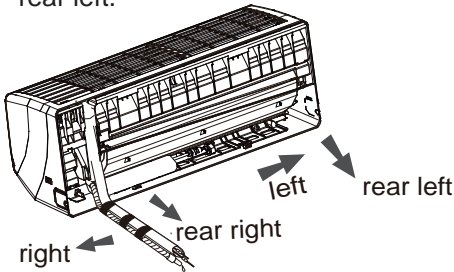
Note:

- Pay attention to dust prevention and take relevant safety measures when opening the hole.
- The plastic expansion particles are not provided and should be bought locally.

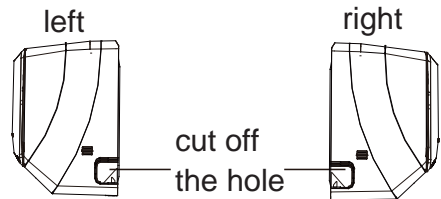


Step four: outlet pipe

1. The pipe can be led out in the direction of right, rear right, left or rear left.

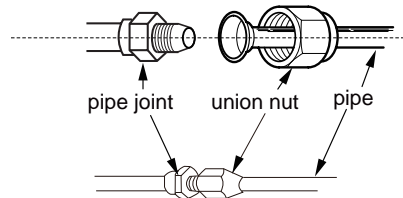


2. When select leading out the pipe from left or right, please cut off the corresponding hole on the bottom case.



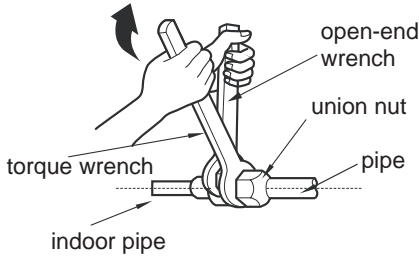
Step five: connect the pipe of indoor unit

1. Aim the pipe joint at the corresponding bellmouth.
2. Pretightening the union nut with hand.



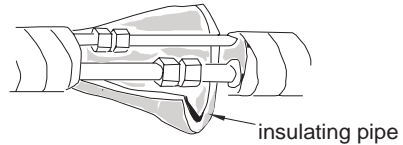
3. Adjust the torque force by referring to the following sheet. Place the open-end wrench on the pipe joint and place the torque wrench on the union nut. Tighten the union nut with torque wrench.

Installation of indoor unit



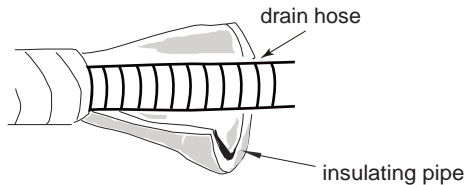
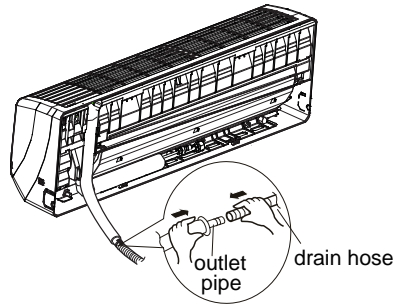
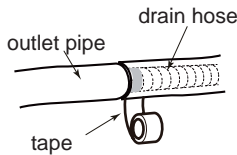
Hex nut diameter	Tightening torque (N·m)
Φ 6	15~20
Φ 9.52	30~40
Φ 12	45~55
Φ 16	60~65
Φ 19	70~75

4. Wrap the indoor pipe and joint of connection pipe with insulating pipe, and then wrap it with tape.



Step six: install drain hose

1. Connect the drain hose to the outlet pipe of indoor unit.
2. Bind the joint with tape.

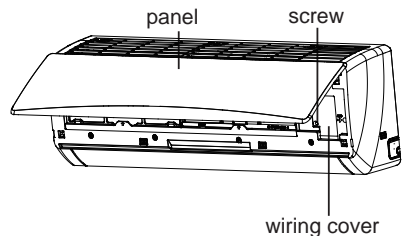


Note:

- Add insulating pipe in the indoor drain hose in order to prevent condensation.
- The plastic expansion particles are not provided.

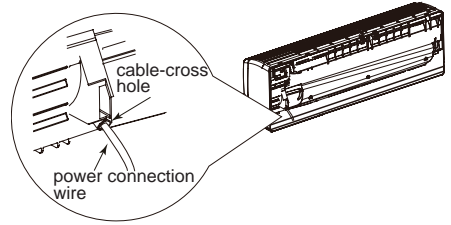
Step seven: connect wire of indoor unit

1. Open the panel, remove the screw on the wiring cover and then take down the cover.

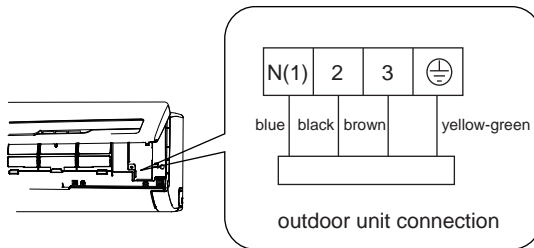


Installation of indoor unit

2. Make the power connection wire go through the cable-cross hole at the back of indoor unit and then pull it out from the front side.



3. Remove the wire clip; connect the power connection wire to the wiring terminal according to the color; tighten the screw and then fix the power connection wire with wire clip.



4. Put wiring cover back and then tighten the screw.
5. Close the panel.

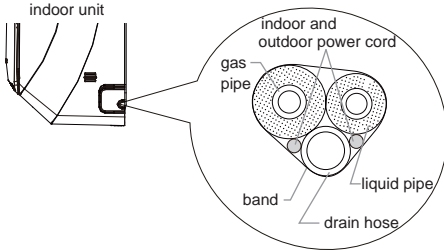
Note:

- All wires of indoor unit and outdoor unit should be connected by a professional.
- If the length of power connection wire is insufficient, please contact the supplier for a new one. Avoid extending the wire by yourself.
- For the air conditioner with plug, the plug should be reachable after finishing installation.
- For the air conditioner without plug, an air switch must be installed in the line. The air switch should be all-pole parting and the contact parting distance should be more than 3mm.

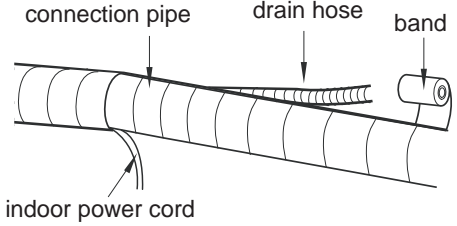
Installation of indoor unit

Step eight: bind up pipe

1. Bind up the connection pipe, power cord and drain hose with the band.



2. Reserve a certain length of drain hose and power cord for installation when binding them. When binding to a certain degree, separate the indoor power and then separate the drain hose.



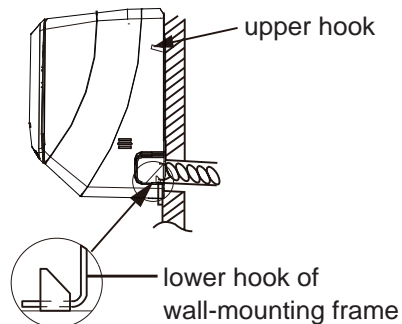
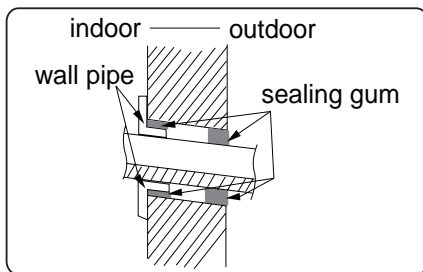
3. Bind them evenly.
4. The liquid pipe and gas pipe should be bound separately at the end.

Note:

- The power cord and control wire can't be crossed or winding.
- The drain hose should be bound at the bottom.

Step nine: hang the indoor unit

1. Put the bound pipes in the wall pipe and then make them pass through the wall hole.
2. Hang the indoor unit on the wall-mounting frame.
3. Stuff the gap between pipes and wall hole with sealing gum.
4. Fix the wall pipe.
5. Check if the indoor unit is installed firmly and closed to the wall.



Note:

- Do not bend the drain hose too excessively in order to prevent blocking.

Installation of outdoor unit

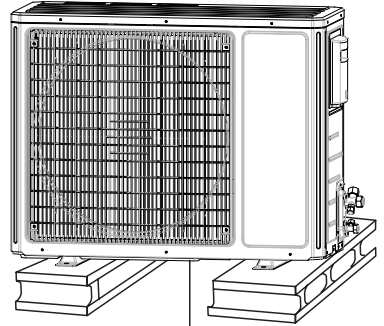
Step one: fix the support of outdoor unit

(select it according to the actual installation situation)

1. Select installation location according to the house structure.
2. Fix the support of outdoor unit on the selected location with expansion screws.

Note:

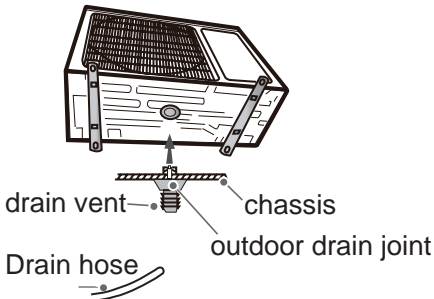
- Take sufficient protective measures when installing the outdoor unit.
- Make sure the support can withstand at least four times of the unit weight.
- The outdoor unit should be installed at least 3cm above the floor in order to install drain joint.
- For the unit with cooling capacity of 2300W ~5000W, 6 expansion screws are needed; for the unit with cooling capacity of 6000W ~8000W, 8 expansion screws are needed; for the unit with cooling capacity of 10000W ~16000W, 10 expansion screws are needed.



at least 3cm above the floor

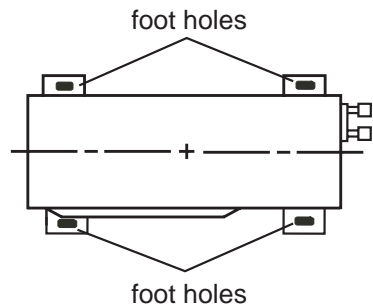
Step two: install drain joint (Only for cooling and heating unit)

1. Connect the outdoor drain joint into the hole on the chassis, as shown in the picture below.
2. Connect the drain hose into the drain vent.



Step three: fix outdoor unit

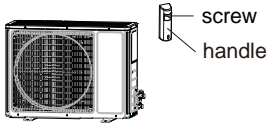
1. Place the outdoor unit on the support.
2. Fix the foot holes of outdoor unit with bolts.



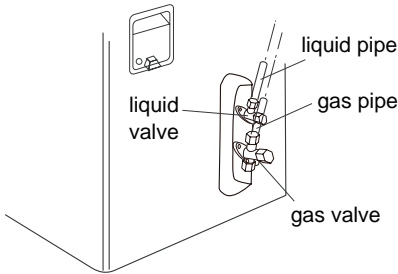
Installation of outdoor unit

Step four: connect indoor and outdoor pipes

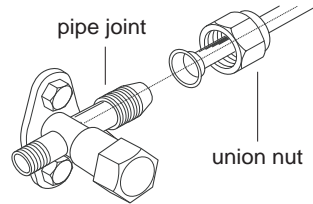
1. Remove the screw on the right handle of outdoor unit and then remove the handle.



2. Remove the screw cap of valve and aim the pipe joint at the bellmouth of pipe.



3. Pretightening the union nut with hand.

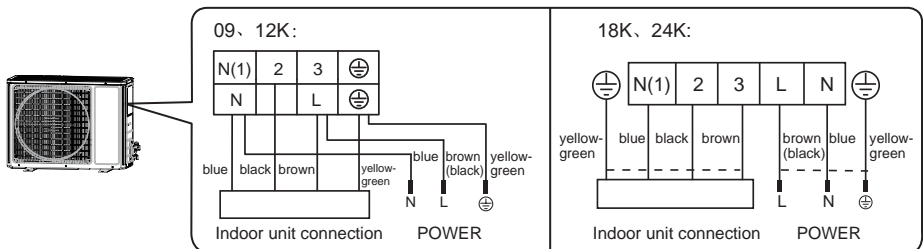


4. Tighten the union nut with torque wrench by referring to the sheet below.

Hex nut diameter	Tightening torque (N·m)
Φ 6	15~20
Φ 9.52	30~40
Φ 12	45~55
Φ 16	60~65
Φ 19	70~75

Step five: connect outdoor electric wire

1. Remove the wire clip; connect the power connection wire to the wiring terminal according to the color; fix them with screws.



Installation of outdoor unit

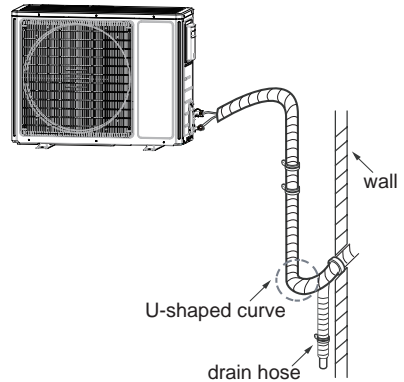
2. Fix the power connection wire and signal control wire with wire clip (only for cooling and heating unit).

Note:

- After tighten the screw, pull the power cord slightly to check if it is firm.
- Never cut the power connection wire to prolong or shorten the distance.

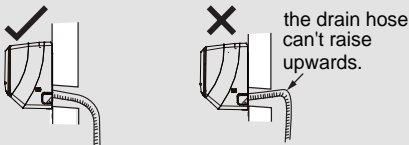
Step six: neaten the pipes

1. The pipes should be placed along the wall, bent reasonably and hidden possibly. Min. semidiameter of bending the pipe is 10cm.
2. If the outdoor unit is higher than the wall hole, you must set a U-shaped curve in the pipe before pipe goes into the room, in order to prevent rain from getting into the room.

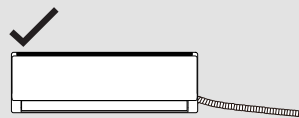
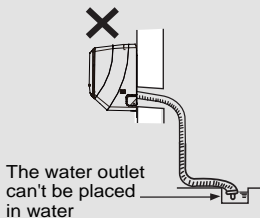


Note:

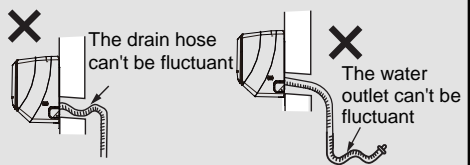
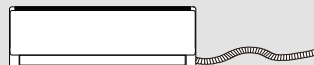
- The through-wall height of drain hose shouldn't be higher than the outlet pipe hole of indoor unit.
- Slant the drain hose slightly downwards. The drain hose can't be curved, raised and fluctuant, etc.



- The water outlet can't be placed in water in order to drain smoothly.



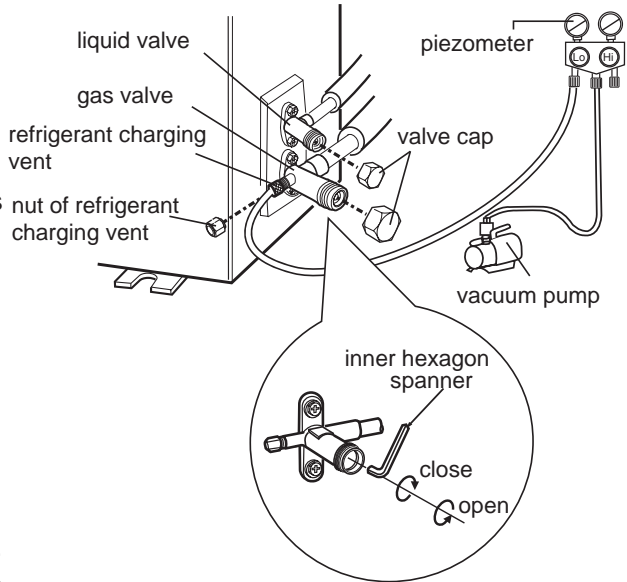
- The drain hose can't be fluctuant



Vacuum pumping

Use vacuum pump

1. Remove the valve caps on the liquid valve and gas valve and the nut of refrigerant charging vent.
2. Connect the charging hose of piezometer to the refrigerant charging vent of gas valve and then connect the other charging hose to the vacuum pump.
3. Open the piezometer completely and operate for 10-15min to check if the pressure of piezometer remains in -0.1MPa .
4. Close the vacuum pump and maintain this status for 1-2min to check if the pressure of piezometer remains in -0.1MPa . If the pressure decreases, there may be leakage.
5. Remove the piezometer, open the valve core of liquid valve and gas valve completely with inner hexagon spanner.
6. Tighten the screw caps of valves and refrigerant charging vent.
7. Reinstall the handle.



Leakage detection

1. With leakage detector:
Check if there is leakage with leakage detector.
2. With soap water:
If leakage detector is not available, please use soap water for leakage detection. Apply soap water at the suspected position and keep the soap water for more than 3min. If there are air bubbles coming out of this position, there's a leakage.

Check after installation

- Check according to the following requirement after finishing installation.

Items to be checked	Possible malfunction
Has the unit been installed firmly?	The unit may drop, shake or emit noise.
Have you done the refrigerant leakage test?	It may cause insufficient cooling (heating) capacity.
Is heat insulation of pipeline sufficient?	It may cause condensation and water dripping.
Is water drained well?	It may cause condensation and water dripping.
Is the voltage of power supply according to the voltage marked on the nameplate?	It may cause malfunction or damaging the parts.
Is electric wiring and pipeline installed correctly?	It may cause malfunction or damaging the parts.
Is the unit grounded securely?	It may cause electric leakage.
Does the power cord follow the specification?	It may cause malfunction or damaging the parts.
Is there any obstruction in the air inlet and outlet?	It may cause insufficient cooling (heating) capacity.
The dust and sundries caused during installation are removed?	It may cause malfunction or damaging the parts.
The gas valve and liquid valve of connection pipe are open completely?	It may cause insufficient cooling (heating) capacity.
Is the inlet and outlet of piping hole been covered?	It may cause insufficient cooling (heating) capacity or waster eletricity.

Test operation

1. Preparation of test operation

- The client approves the air conditioner.
- Specify the important notes for air conditioner to the client.

2. Method of test operation

- Put through the power, press ON/OFF button on the remote controller to start operation.
- Press MODE button to select AUTO, COOL, DRY, FAN and HEAT to check whether the operation is normal or not.
- If the ambient temperature is lower than 16°C , the air conditioner can't start cooling.

Configuration of connection pipe

1. Standard length of connection pipe
 - 5m, 7.5m, 8m.
2. Min. length of connection pipe is 3m.
3. Max. length of connection pipe and max. high difference.

Cooling capacity	Max length of connection pipe	Max height difference	Cooling capacity	Max length of connection pipe	Max height difference
5000Btu/h (1465W)	15	5	24000Btu/h (7032W)	25	10
7000Btu/h (2051W)	15	5	28000Btu/h (8204W)	30	10
9000Btu/h (2637W)	15	5	36000Btu/h (10548W)	30	20
12000Btu/h (3516W)	20	10	42000Btu/h (12306W)	30	20
18000Btu/h (5274W)	25	10	48000Btu/h (14064W)	30	20

4. The additional refrigerant oil and refrigerant charging required after prolonging connection pipe
 - After the length of connection pipe is prolonged for 10m at the basis of standard length, you should add 5ml of refrigerant oil for each additional 5m of connection pipe.
 - The calculation method of additional refrigerant charging amount (on the basis of liquid pipe):

Additional refrigerant charging amount = prolonged length of liquid pipe × additional refrigerant charging amount per meter
 - Basing on the length of standard pipe, add refrigerant according to the requirement as shown in the table. The additional refrigerant charging amount per meter is different according to the diameter of liquid pipe. See the following sheet.

Configuration of connection pipe

Additional refrigerant charging amount for R22, R407C, R410A and R134a

Diameter of connection pipe		Outdoor unit throttle	
Liquid pipe(mm)	Gas pipe(mm)	Cooling only(g/m)	Cooling and heating(g/m)
Φ6	Φ9.52 or Φ12	15	20
Φ6 or Φ9.52	Φ16 or Φ19	15	50
Φ12	Φ19 or Φ22.2	30	120
Φ16	Φ25.4 or Φ31.8	60	120
Φ19	—	250	250
Φ22.2	—	350	350

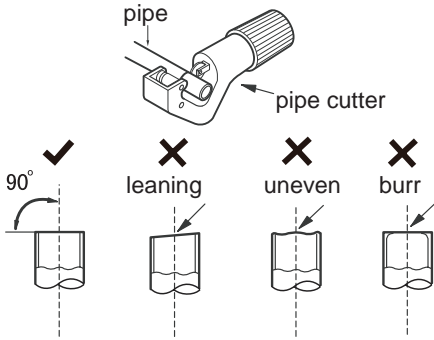
Pipe expanding method

Note:

Improper pipe expanding is the main cause of refrigerant leakage. Please expand the pipe according to the following steps:

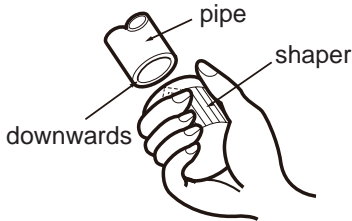
A: Cut the pipe

- Confirm the pipe length according to the distance of indoor unit and outdoor unit.
- Cut the required pipe with pipe cutter.



B: Remove the burrs

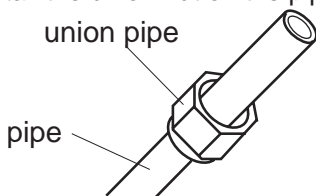
- Remove the burrs with shaper and prevent the burrs from getting into the pipe.



C: Put on suitable insulating pipe

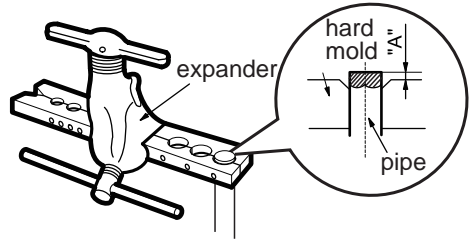
D: Put on the union nut

- Remove the union nut on the indoor connection pipe and outdoor valve; install the union nut on the pipe.



E: Expand the port

- Expand the port with expander.



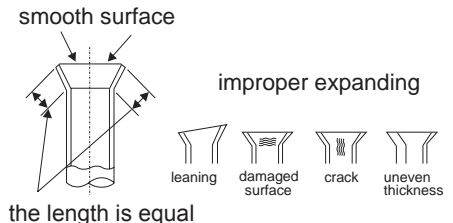
Note:

- "A" is different according to the diameter, please refer to the sheet below:

Outer diameter (mm)	A(mm)	
	Max	Min
Φ6 - 6.35(1/4")	1.3	0.7
Φ9.52(3/8")	1.6	1.0
Φ12-12.7(1/2")	1.8	1.0
Φ15.8-16(5/8")	2.4	2.2

F: Inspection

- Check the quality of expanding port. If there is any blemish, expand the port again according to the steps above.



the length is equal

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* Cooper & Hunter is constantly working to improve their products, so the information in this manual is subject to change without prior notice.



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